



San Francisco District
1431 Harbor Bay Parkway
Alameda, California 94502
Telephone (510) 337-6700

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

August 25, 1997

Our Reference No.: 29-40210

Craig Lentzch
President & CEO
Greyhound Lines, Inc.
15110 North Dallas Parkway
Dallas, TX 75248

WARNING LETTER

Dear Mr. Lentzch:

On August 14, 1997, FDA Investigator Lorna F. Jones conducted an inspection of your bus service area at 1874 South River Road, Sacramento, California 95691. The inspection revealed that there is no backflow prevention device attached to the water line that provides water for cleaning bus waste spillage on the ground. Also, there was standing water with blue tissues on the pavement surrounding the waste dump site. These conditions are likely to result in contamination of potable water in your facility and cause your facility to be in serious violation of the Code of Federal Regulations, Part 1250, and Section 361 of the Public Health Service Act.

The violative observations were listed on Form FDA 483 and discussed with John T. Billings, Manager of Service Islands, at the conclusion of the inspection. Copies of FDA 483, List of Observations, and Form FDA 2589, Inspection Summary-Bus Service Area Sanitation, are being provided to you for your information.

Based on the findings of our inspection, your facility has been assessed a "Provisional" classification. A "Provisional" classification means that if the deficiencies are not corrected

within thirty working days from receipt of this notification, your firm will be placed on "Not Approved" status. A "Not Approved" status means that water and waste service will be prohibited from use by interstate conveyances at your Sacramento, California facility.

Failure to take prompt corrective action may result in appropriate regulatory action, such as injunction without further notice. You should notify this office within fifteen (15) working days of receipt of this letter of the specific steps you have taken to correct the violations, including an explanation of preventive measures taken to preclude recurrence of similar violations. If corrective action cannot be completed within fifteen working days, cite the reason for the delay and the time by which the corrections will be completed. Please direct your response to Mr. Randy Zielinski. You may wish to FAX your response to Mr. Zielinski at (510) 337-6703.

Sincerely,



Patricia C. Ziobro
District Director
San Francisco District

cc: Floyd Holland
Vice President of Maintenance
Greyhound Bus Lines, Inc.
15110 North Dallas Parkway
Dallas, Texas 75248

John T. Billings
Manager of Service Islands
Greyhound Bus Lines, Inc.
1874 South River Rd.
Sacramento, California 95691